

Please read first

Voyager 210 Installation Kit

QUICK START GUIDE



Step 1 START HERE

Familiarise yourself with your Installation Kit

Thank you for choosing BT Broadband. For easy connection to the Internet, please follow this Quick Start Guide.

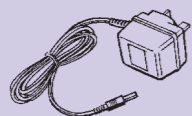
USB driver and documentation CD:

(Not required for standard installation using Ethernet cable, but will be if using USB cable). Contains additional installation instructions and user guide.

Voyager 210 ADSL Router:

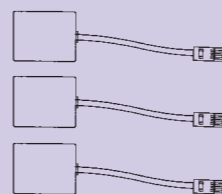


Power supply:



3 ADSL Microfilters:

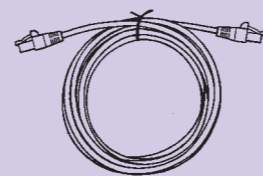
(1 double socket and 2 single sockets)



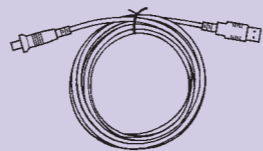
ADSL Line Cord (Grey):



Ethernet cable (Yellow):



USB cable (Blue):



Step 2

Install your ADSL Microfilters



A Microfilter filters out the ADSL signal from your normal phone service, allowing you to use both phone and Internet services on the same line, at the same time.

1 First ensure that:

- Any previously used Broadband modem has been uninstalled from your computer and unplugged from your ADSL line.
- 2 At the telephone wall socket where you are installing your Broadband modem, you must use the double socket microfilter:
 - Unplug your existing telephone cable from the telephone wall socket.
 - Plug the microfilter cable marked "Line" into your telephone wall socket.
 - Plug your existing telephone cable into the microfilter socket marked "Phone".
 - Plug the supplied ADSL Line Cord (Grey) into the microfilter socket marked "DSL".

Any additional telephone wall sockets with telephone equipment require a single microfilter to connect to the telephone socket.

Step 3

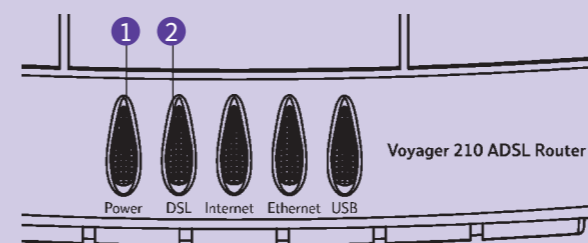
Install the Voyager 210 Base Unit

- 1 Plug the Power Supply and the grey ADSL Line Cord into the sockets on the back of the Voyager 210 Base Unit (sockets are marked **Power** and **DSL** respectively).
- 2 Plug Power Supply into the nearest mains socket ensuring the socket is switched on.
- 3 Press the power switch on the back of the Voyager 210 (marked On/Off) to switch it on. The **Power** light on the front will turn green.
- 4 Wait up to one minute until the **DSL** light on the front stops flashing and is solid green.

Top Tip

If the DSL light keeps flashing:

- Check your ADSL Line Cord and your Microfilters are connected correctly.
- Ensure there are no other Broadband modems connected to your line.



Step 4

Connect to your computer

You can connect your computer or games console to the Internet.

If you are connecting a games console this will usually require an Ethernet connection, in which case your PC will have to use the USB connection if being used at the same time.

What type of connection are you going to use?

Using an Ethernet connection

- 1 Locate the RJ45 Ethernet socket on the back of your computer or games console.
- 2 Connect the yellow Ethernet cable between your computer (or games console) and the Ethernet socket at the back of the Voyager 210.
- 3 Restart your computer.

Using a USB connection

USB connection is only supported on Windows 98SE, ME, 2000 and XP computers. If you are using a different system to that specified you should connect using Ethernet.

- 1 Insert the Voyager 210 CD into your computer's CD-ROM drive. The CD auto plays and the Voyager screen appears.
- 2 Click **USB Connection**. Follow the on screen instructions.
- 3 Connect the blue USB cable between your computer and the USB socket at the back of the Voyager 210.
- 4 At the end of software installation restart your computer.

Top Tip

If the CD does not auto play after 30 seconds:

Windows: Click the **My Computer** icon on your desktop or in the Windows **Start** menu, then click the CD-ROM icon. In the list of files, click **setup**.

Step 5

Connect to Broadband

1. Start your Internet Browser and type the following IP address <http://192.168.1.1> into the address bar.
2. The Voyager 210 Configuration Manager screen opens as below.
3. To log on enter the Broadband User Name followed by **@btbb** and then the Password, which you selected on your application.
4. Click **Connect**.
5. You are now ready to browse the Internet from your computer using BT Broadband.

There is no need to repeat this step on all computers. Simply start your Internet browser and you will be automatically connected.

Note: Your Voyager 210 is configured with a default IP address of 192.168.1.1 and is set up to automatically provide an IP address to computers connecting to it. Should you wish to do so, these default settings can be changed later once your computers are connected.

Top Tip

If the Configuration Manager screen does not open after a few seconds, see Troubleshooting step at the end of this guide.



Password for Advanced Configuration

If prompted for access security details please enter the following details.

User Name: **admin**
Password: **admin**

Troubleshooting

Voyager 210 Base Unit Signals

Power	Off Solid Green Solid Red Flash Red	Power is off Power is on and device operates normally Power on self test in progress Power on firmware upgrades in progress
DSL	Green Blinking Off / Blinking for more than 1 min	Connected to Broadband ADSL line Connecting to ADSL. Please Wait Not connected to ADSL line or Fault with ADSL connection
Internet	Off Green	Not connected to Internet Connected to Internet. Ready to browse.
Ethernet/USB	Green / Blinking Off	Network device connected No device connected or device switched off

Configuring your computer to obtain an IP address automatically

Windows 98SE/ME

1. Click Windows **Start** menu, then **Settings**, then click **Control Panel**
2. **Double** click the **Network** icon
3. Under the Configuration tab, select **TCP/IP** for the network adapter you use to connect to your Voyager 210
4. Click **Properties**
5. Select **Obtain an IP address automatically**
6. Click **OK** twice
7. Restart your computer

Mac OS X

1. From the Apple menu, open **System Preferences** and click on **Network**. The Network window opens. Note: If the **New Port Detected** window appears, click **OK**.
2. Click on the drop down menu **Show:** and select the network adapter used to connect to your router.
3. Select the **TCP/IP** Tab.
4. Click on the drop down menu **Configure IPv4:** and select the option **Using DHCP**.
5. Click **Apply Now** and close the window.

Windows 2000/XP

1. Click Windows **Start** menu, then **Settings/Control Panel**, then click **Network Connections**
2. **Right** click the icon for the network adapter you use to connect to your BT Voyager 210
3. Click **Properties**
4. Select **Internet Protocol TCP/IP** for the network adapter you use to connect to your Voyager 210
5. Click **Properties**
6. Select **Obtain an IP address automatically**
7. Click **OK** twice
8. Restart your computer

Restart computer

If after setting up your Voyager 210, you cannot connect to the Internet or you have problems using your network:

1. Try restarting your computer then connect again by following Step 5 of this guide. If this does not resolve your problem:
2. Try the "Resetting" Section opposite.

Password for Advanced Configuration

If prompted for access security details when accessing Advanced settings please enter the following details.

User Name: **admin**
Password: **admin**

Resetting your Voyager 210 to factory default settings

Note: When your BT Voyager 210 router is reset, all parameters will be revert back to factory default settings including all passwords and other configuration changes made. If you have changed and then lost your Configuration Manager password or if you are having problems connecting to your BT Voyager 210 and want to start installation again you will need to complete the following steps.

1. Ensure your Voyager 210 is switched ON (**Power** light green)
2. Locate the **Reset** pin hole at the back of the Voyager.
3. Insert a paper clip or other thin object to press the button inside.
4. Keep the button pressed for 5 seconds until the **Power light** turns red.
5. Your Voyager 210 will reboot.
6. Wait 2 minutes for your Voyager 210 to restart.

If a Dial up networking window appears when trying to connect to the Internet

Windows Operating System

1. Select the Windows **Start** menu, then **Control Panel**.
2. Click **Internet Options**. Windows XP users might have to click **Network and Internet Connections** first.
3. Click **Connections** tab.
4. Click **Never dial a connection** option.
5. Click **LAN Settings...** button.
6. Tick **Automatically detect settings**.
7. Click **OK** twice.

Note

This will ensure that your Internet browser uses the correct settings to connect to the Internet. For other applications, please refer to their user guides.

For any service or router installation problems please contact our Technical Support Team on 1890 923 111



Offices worldwide

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